

YOUR NEW SERVICES BEGINS MAY 2013



Please Contact 1-877-904-0386 if you have any questions so we can be of Service to You!!

New Carts and Guidelines for your Recycling Service

Here is your New Cart and a few guidelines for placement. We will be using the New Automated Truck system for your curbside recycle service.

Poly carts should be placed with the **lid opening facing the street and the handle facing the house**. Please place within 2 feet from the curb so the automated arm can pick them up.

Carts must be placed at the curb or on the turnout of your driveway before 7:00 am on your pick up day or the night before. (Opposite side as your mailbox)

Carts should not be placed within 5 feet of mailboxes, fences, parked cars or other objects.

Only your recycle poly carts will be picked up on your recycle day twice each month. Check the calendar in this packet for your pick up day.

Items cannot be placed on top of the cart, as any items placed on top the cart will fall to the ground when the automated arm picks them up.

Try to get everything in the cart so the automated arm can pick it up. **Please do not overfill your cart so that the lid will close properly.**

If you need an additional cart, they are available and may be ordered by contacting our local office at 580-252-1422.

The trucks will run one side of the street at a time. If they pass your house, it may be just a little while before they come back to get the other side. **"They will be back." Routes are run in a figure "8".**

If you have multiple carts, put them three to four feet apart so the automated arms can get around each of them.

The City Hall Staff and Waste Connections will be available to answer any questions you have concerning your new trash service. **Please call Waste Connections at 1-877-904-0386 if you need additional carts or containers.**

Thank you for allowing us to be of service,

Waste Connections of Duncan.

Please do not set your "NEW CART" out until your 1st Recycle Poly Cart pick-up day in May displayed on the service map on the back of this flyer. Don't forget to register for rewards at www.recyclebank.com and click on "at home" or call 1-888-727-2978 to get registered for rewards.